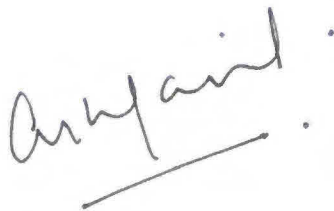


Policy: Adherence to Deadlines

Policy Statement: Adherence to deadlines

We at the9words value and respect our clients' deadlines and give it the highest priority. Therefore, all our work is carried out with a strict adherence to agreed deadlines. Once a deadline has been agreed upon between the client and the9words, we will endeavor to comply with it. In the unfortunate event that we are unable to deliver the completed job before the stipulated deadline, the completed work will be delivered to the client free of cost.



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